LETTER FROM THE CHAIRMAN

John Bird, Vice Admiral, USN Ret.
Senior Vice President of Military Affairs, USAA

If there was ever a year where the concept of “resilience” came into clearer focus, it was 2020. The pandemic tested all of us, as a country, as communities, and individually. We experienced significant loss and difficult challenges.

Every person can recount highs and lows, moments of sorrow, and hope. Our military family was far from immune. The pandemic exacerbated the unique challenges our military already face, resulting in a disproportionate impact on those serving our country and their families.

As essential workers, military service members were on the front lines at home and abroad ensuring the safety and security of our country and all Americans. Military families managed through extended deployments, virtual school, higher rates of spouse unemployment, and waited in lines for emergency food assistance—all with dignity, sacrifice, and courage.

Recognizing the need, Armed Services YMCA lived our signature cause of “Strengthening Military Families” by accelerating and flexing our efforts, responding to these pressing issues, providing childcare, offering virtual programs and distributing food, while following health and safety protocols.

The military never stopped and neither did we. I am in awe of the fortitude of our military families, very proud of the mission impact of the Armed Services YMCA, and so very grateful to our steadfast supporters who made this work possible. We are a stronger, more capable and resilient organization because of you; you have my heartfelt thanks.

LETTER FROM THE CEO

William French, Vice Admiral, U.S. Navy, Ret.

The impact of COVID-19 in 2020 affected every aspect of our society, leaving no one untouched, including our military and their families. The economic impact alone was devastating to military spouses who saw unprecedented levels of unemployment—which was already far above the national average. As schools and child care centers closed, and grocery store shelves emptied, the Armed Services YMCA stepped into the breach, providing food for families suddenly struggling on a single income; virtual learning opportunities to help children maintain learning while schools closed; and emergency child care services for the essential workers who kept our society afloat.

We credit our successful response to the support of our donors, volunteers, and partners within military leadership. The Armed Services YMCA’s ability to pivot and rapidly respond to emerging needs like COVID-19 simply wouldn’t be possible without you. The Armed Services YMCA is proud of what we accomplished by providing the vital resources that supported resiliency among our service members, military spouses, and their children, allowing them to weather the storm caused by the pandemic.

In gratitude for your continued support, I’d like to close with this message of optimism from a poem written by a military child:

“Masks cover our mouth and nose, so we smile with our eyes. A pesky virus can’t ruin our fun, we found a new way to smile!”
OUR MISSION

Enhance the lives of military members and their families in spirit, mind, and body through programs relevant to the unique challenges of military life.

OUR GUIDING PRINCIPALS

1. Be guided by Christian principles with a holistic approach to develop and promote healthy spirit, mind, and body;
2. Be inclusive and treat everyone with compassion and respect;
3. Collaborate with military commands and community organizations;
4. Honor the service members’ and their families’ commitment to defend our Nation; and
5. Strive for excellence in all we do.
2020 MISSION HIGHLIGHTS

FOOD SECURITY
Pandemic-related financial stress significantly impacted military families, doubling the number of families experiencing food insecurity.

In response, the ASYMCA increased the number of locations providing food assistance to military families in need through food pantries, prepackaged food distribution, and grab-and-go student meals.

The ASYMCA served 38,000 military families, providing over 2 million pounds of food.

EMERGENCY CHILD CARE
With nearly 40% of child care providers closing due to the pandemic, affordable, accessible child care was harder to find. Accessible, affordable child care enables military spouse employment and education, creating financial stability and overall household security. The ASYMCA expanded its child care programs and extended access to essential workers suddenly faced with the loss of their care provider.

The ASYMCA served over 4,000 children, providing more than 160,000 points of service to military families and essential workers.

VIRTUAL LEARNING
In the wake of pandemic-related closures of schools and early learning programs, many military families turned to virtual solutions to help their young children stay on track in their development. The ASYMCA rapidly transitioned to virtual learning for our Operation Little Learners to help military families stay connected and continue learning with at-home activities.

The ASYMCA’s Operation Little Learners served over 5,000 children and parents and provided over 38,000 points of service.

EDUCATION SUPPORT
Military children face unique challenges of frequent moves, new schools, learning loss, isolation, stress, and low self-esteem. The pandemic exacerbated these issues with online school and extended deployments. Operation Hero created a fun and safe environment for students to express their feelings, receive homework support, and know that they’re not alone.

The ASYMCA served 515 children, providing more than 10,000 points of service to military children struggling to cope at school or home.
2020 DONOR IMPACT

Your Dollars at Work Helping Military Families

- **172K+** Child Care Services
- **2M+** Pounds of Food
- **189K+** Youth Programs
  Points of Service
- **60K** Families Served
- **1.5K+** Children Attended Camp
- **40K+** Volunteer Hours

**516K** Points of Service

**89** Installations Served
MAKING HEADLINES IN 2020

The effects of COVID-19 saw an incredible shift in the immediate needs of military families. Pandemic restrictions and school closures pushed many military spouses out of the workforce, causing a rise in food insecurity among military families.

At Fort Bragg, one military spouse became the voice for all, sharing her story to help other military families recognize that they are not alone in their struggle. Seen by over 3 million viewers on the “Today Show,” Rachel Szabo summoned the courage to remind fellow Americans that military families face the same challenges as their civilian counterparts, yet often lack access to the same solutions. Rachel’s story highlighted the needs of military families and the work that the Armed Services YMCA does to address those needs—providing solutions where none exist.

In the wake of her national media appearance, Rachel and her family were flooded with support and well wishes. She credits the ASYMCA for not only helping her through a crisis, but also providing a platform to share her story.

In a letter to the ASYMCA, Rachel writes, “On behalf of our entire family, thank you to all for their generosity, kind words, and understanding as we shared our story in December. We have received an outpouring of support over these past months, which has been a blessing for our family.

“The Armed Services YMCA has allowed our family and fellow military families to feel more secure. Being a part of the recent media exposure has shed light on issues within the military community with food insecurity, the high cost of childcare, and the rate of spousal unemployment. Our family feels very proud to be a part of this organization and hope we have inspired other families to reach out to the Armed Services YMCA for assistance.

“Thank you for your continued support of our family and other military families throughout the country these past few months, we are truly grateful.”

All of us at the ASYMCA are the ones who are truly grateful to Rachel, husband, Zsolt (U.S. Army), and son, András, for their service and sacrifice.
A YEAR OF IMPACT  |  2020 ANNUAL REPORT

2020 ANGELS OF THE BATTLEFIELD

The 14th Annual Angels of the Battlefield Awards was held Tuesday, October 27, 2020 at the National Press Club in Washington, D.C., and via live webcast.

Award Honorees

**U.S. Army** – Sergeant First Class (SFC) Kyle J. Wagner, a combat medic from Portage, Pa., and based at Fort Campbell, Ky., was 10 feet from an IED explosion. Although he was injured and unable to hear, he searched for casualties, pulled troops to safety and started triage, while organizing the medical evacuation during a mission in Afghanistan in June 2013. He uses his experience in his current role as an instructor to train other combat medics.

**U.S. Marine Corps** – Hospital Corpsman First Class (HM1) William A. McGrath, U.S. Navy, is from Lansing, Mich., and based at Camp Lejeune, N.C., was attached to a Marine Corps team in January 2020 in East Africa where he helped repel a complex enemy attack on an American command center and airfield. A shooter and medic, he saved the life of a wounded team member, while treating multiple injured firefighters and security forces.

**U.S. Navy** – The name and mission details of this Navy Seal from Gaithersburg, Md., and based at the Naval Amphibious Base Coronado, Calif., are confidential due to the sensitive nature of his current deployment. He was honored for tending to more than 200 patients during an overseas mission from 2019 to 2020.

**U.S. Air Force** – Staff Sergeant (SSgt) Nicholas J. Brunetto was the medic attached to an Army Green Berets team that was ambushed at close range in February 2020. The pararescueman from Ewing, N.J., and based at Moody Air Force Base, Ga., braved enemy gunfire to grab his medical gear so he could perform a blood transfusion to save a soldier’s life, and managed the evacuation of nearly a dozen patients while under attack.

**U.S. Coast Guard** – Aviation Survival Technician Second Class (AST2) James A. Chandler, a Walnut Creek, Calif., resident based at Air Station Houston, saved a woman’s life during Tropical Storm Imelda in 2019 after performing CPR for over 30 minutes. Originally from England, he moved to America to pursue pro football, but a documentary inspired him to become a U.S. citizen and rescue swimmer.

**ANGEL OF HONOR AWARD**

Regina Benson, 2nd Lieutenant, Army Nurse Corps of McLean, Va., who at 100 years old is believed to be the oldest living Army nurse. She followed her four brothers into the Army at age 24 and served in Hawaii, Okinawa and mainland Japan from 1944 to 1946.

Honored keynote speaker, General Mark A. Milley, Chairman of the Joint Chiefs of Staff, with Angel of Honor Regina Benson, and military leaders at the Angels of the Battlefield press event.
THANK YOU TO OUR SPONSORS & PARTNERS

Our sponsors and partners enable the ASYMCA to provide more programs and services to more junior enlisted military families across the country. We are grateful for their commitment, generous support and advancement of our mission to strengthen our military family.

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YMCA of the USA
YMCA Retirement Fund

GEICO Philanthropic Foundation
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Northrop Grumman Foundation
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Sodexo Stop Hunger Foundation

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Tito’s Handmade Vodka

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The Cox Foundation
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American Airlines
American Legion Post 290
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B & R Distributors Inc
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Burke Family Foundation
Care.com
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Coborn’s Incorporated
Community Foundation of Acadiana
CYPRESS, INC dba Triangle Liquors
Deloitte
Design Data
Employees of Leonardo DRS Charitable Account
Express Scripts Foundation
Fidelity Charitable Gift Fund
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Funkhouser, Vegosen, Liebman & Dunn Ltd.
GamePoint B.V.
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General Dynamics
General Motors
GetUS ROI
Health Net Federal Services
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Huntington Ingalls Industries, Inc.
JCPenney Communities Foundation
Jumpcrew
Leidos, Inc.
Leonardo DRS Technologies
MHBT, A Marsh & McLennan Agency LLC
Minneapolis Jewish Federation Community
Naval Federal Credit Union
Northrop Grumman Charity Custodial Account
Northrop Grumman Foundation
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The Wawa Foundation
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United Distributors, Inc.
United Way of the National Capital Area
Veterans United Foundation
YMCA of the USA
YMCA Retirement Fund

Individual Giving

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Mr. Dan Allison
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Mr. Jeff Benoit
VADM and Mrs. John Bird USN, Ret.
Ms. Susan Blawusch
Mr. Larry Book
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Col and Mrs. George Brown III, USMC, Ret.
GEN Robert Brown USA, Ret.
Mr. and Mrs. Steve Browne
Mr. Jesse and Ms. Cindy Burgess
VADM William Burke USN, Ret.
COL and Mrs. John Butler USA, Ret.
LTG and Mrs. Kevin Campbell USA, Ret.
Mr. James Carter
Mr. Jose Cavazos
VADM and Mrs. Marty Chanik USN, Ret.
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Mr. John Livesey
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Mr. Keith Manternach
COL and Mrs. Jeremy Martin USA, Ret.
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Ms. Carla Montgomery
Mr. Sean Morris
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Mr. John Timmons
Mr. John Urban
MG and Mrs. Jan Van Prooyen USA, Ret.
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Mr. Lowell Wattie
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Mr. Joseph Wilkens
RDM and Mrs. Charles Williams, USN, Ret.
Mrs. Rosemary Williams
Mr. Cary Wong
NATIONAL HEADQUARTERS

Armed Services YMCA of the USA
14040 Central Loop, Suite B
Woodbridge, VA 22193
800-597-1260 | asymca.org

William French, Vice Admiral, U.S. Navy, Ret.
President & CEO

Chris Haley
Chief of Staff

Donald Kandel
Chief Financial & Administration Officer

Dorene Ocamb
Chief Development & Marketing Officer

Charles Williams, Rear Admiral, U.S. Navy, Ret.
Chief Operating & Programs Officer

ASYMCA IS PROUD OF OUR TOP CHARITY RATINGS

ASYMCA BRANCHES

ASYMCA of Alaska
10449 Luke Ave.
JBER, AK 99506
907-552-9622

ASYMCA San Diego
3293 Santo Rd.
San Diego, CA 92124
858-751-5755

ASYMCA Camp Pendleton
200090 Ash Rd. & Wire Mountain Rd.
Camp Pendleton, CA 92055
760-385-4921

ASYMCA Twentynine Palms
Bldg. 693 Del Valle Dr., Suite 102,
Twentynine Palms, CA 92278
760-830-7481

ASYMCA of Hawai‘i
1260 Pierce Street, Suite 145
Pearl Harbor, HI 96860
808-473-3398

ASYMCA Fort Campbell
3068 Reed Ave.
Fort Campbell, KY 42223
270-798-7422

ASYMCA Fort Leonard Wood
13900 Replacement Ave.
Waynesville, MO 65583
573-329-4513

ASYMCA Fort Bragg
2411 Rodney Trail #2
Fort Bragg, NC 28307
910-436-0500

ASYMCA of Oklahoma
900 NW Cache Rd.
Lawton, OK 73507
580-355-5520

ASYMCA El Paso
7060 Comington St.
El Paso, TX 79930
915-263-7163

ASYMCA Killeen
110 Mountain Lion Rd.
Harker Heights, TX 76548
254-690-9622

ASYMCA Hampton Roads
1465 Lakeside Rd.
Virginia Beach, VA 23455
757-363-1884
### 2020 Assets

<table>
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<tr>
<th>Description</th>
<th>Amount</th>
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<tbody>
<tr>
<td>Cash and Cash Equivalents</td>
<td>$7,858,055</td>
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<tr>
<td>Receivables, net</td>
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<td>Investments</td>
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<tr>
<td>Prepaid Expenses and Other Assets</td>
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<td>Property and Equipment, net</td>
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<tr>
<td><strong>Total Assets</strong></td>
<td><strong>$65,526,451</strong></td>
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### 2020 Support and Revenue

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<th>Description</th>
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<tr>
<td>SUPPORT</td>
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<tr>
<td>In-Kind</td>
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<tr>
<td>Contributions and Grants</td>
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<td>Individual Contributions</td>
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<td>Government Contracts and Grants</td>
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<tr>
<td>United Way</td>
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<td><strong>Total Support</strong></td>
<td><strong>$13,682,704</strong></td>
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</table>

| REVENUE                                          |              |
| National Council Allocation                      | $1,800,110   |
| Program Service Fees                             | 2,615,882    |
| Reserve Funds                                    | 1,209,000    |
| Rental Income                                    | 856,584      |
| Interest and Dividends, net of fees              | 900,627      |
| Sale of Materials and Services                   | 369,725      |
| Residence and Related Services                   | 281,726      |
| Other                                            | 89,755       |
| Membership Dues                                  | 1,476,141    |
| Net Assets Released from Restrictions            | -            |
| **Total Revenue**                                | **$9,599,550** |

### Liabilities and Net Assets

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<th>Description</th>
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<td>Accrued and Other Liabilities</td>
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<td>Refundable Advance</td>
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<td>Capital Lease Obligations</td>
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<td>Notes Payable, net</td>
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<tr>
<td><strong>Total Liabilities</strong></td>
<td><strong>$12,460,921</strong></td>
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</table>

| NET ASSETS                                       |              |
| Without Donor Restrictions                       | $46,373,798  |
| With Donor Restrictions                          | 6,691,732    |
| **Total Net Assets**                             | **$53,065,530** |

| TOTAL LIABILITIES AND NET ASSETS                  | **$65,526,451** |

### 2020 Functional Expenses

<table>
<thead>
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<th>Description</th>
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<td>Fundraising</td>
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<tr>
<td>Management and General</td>
<td>3,569,234</td>
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NATIONAL BOARD OF DIRECTORS

Executive Board Members

- **Chairman:** John Bird, Vice Admiral, U.S. Navy, Ret., Senior Vice President of Military Affairs, USAA
- **Vice Chairman:** David Halverson, Lieutenant General, U.S. Army, Ret., Chief Executive Officer, Cypress International
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- Pam Swan, National Military Relations Director, Military Relations Team, Veterans United
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- Mitchell Waldman, Executive Vice President for Government & Customer Relations, Huntington Ingalls Industries
- Andy Walsh, Former Allies in Service Warrior Mentorship Program Coordinator
- Rosemary Williams, Specialist Executive, Deloitte Consulting
- Kathie Zortman, Former Board Chair, Armed Services YMCA San Diego

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- Keith Manternach, Board Chair, Armed Services YMCA Alaska

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- Kent Bankus
- Frank “Skip” Bowman, Admiral, U.S. Navy, Ret.
- Doug Coffey
- Donald Infante, Master General, U.S. Army, Ret.
- Kendall Pease, Rear Admiral, U.S. Navy, Ret.
- Joe Reeder
- John Roots, Colonel, U.S. Marines Corps, Ret.
- Vernon Lewis, Major General, U.S. Army, Ret.