



2020

**ANNUAL REPORT**  
A YEAR OF MISSION IMPACT

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ARMY | MARINE CORPS | NAVY | AIR FORCE | SPACE FORCE | COAST GUARD

# LETTER FROM THE CHAIRMAN

**John Bird, Vice Admiral, USN Ret.**  
**Senior Vice President of Military Affairs, USAA**

If there was ever a year where the concept of “resilience” came into clearer focus, it was 2020. The pandemic tested all of us, as a country, as communities, and individually. We experienced significant loss and difficult challenges.

Every person can recount highs and lows, moments of sorrow, and hope. Our military family was far from immune. The pandemic exacerbated the unique challenges our military already face, resulting in a disproportionate impact on those serving our country and their families.

As essential workers, military service members were on the front lines at home and abroad ensuring the safety and security of our country and all Americans. Military families managed through extended deployments, virtual school, higher rates of spouse unemployment, and waited in lines for emergency food assistance—all with dignity, sacrifice, and courage.

Recognizing the need, Armed Services YMCA lived our signature cause of “Strengthening Military Families” by accelerating and flexing our efforts, responding to these pressing issues, providing childcare, offering virtual programs and distributing food, while following health and safety protocols.

The military never stopped and neither did we. I am in awe of the fortitude of our military families, very proud of the mission impact of the Armed Services YMCA, and so very grateful to our steadfast supporters who made this work possible. We are a stronger, more capable and resilient organization because of you; you have my heartfelt thanks.



# LETTER FROM THE CEO

**William French, Vice Admiral, U.S. Navy, Ret.**

The impact of COVID-19 in 2020 affected every aspect of our society, leaving no one untouched, including our military and their families. The economic impact alone was devastating to military spouses who saw unprecedented levels of unemployment—which was already far above the national average. As schools and child care centers closed, and grocery store shelves emptied, the Armed Services YMCA stepped into the breach, providing food for families suddenly struggling on a single income; virtual learning opportunities to help children maintain learning while schools closed; and emergency child care services for the essential workers who kept our society afloat.

We credit our successful response to the support of our donors, volunteers, and partners within military leadership. The Armed Services YMCA’s ability to pivot and rapidly respond to emerging needs like COVID-19 simply wouldn’t be possible without you. The Armed Services YMCA is proud of what we accomplished by providing the vital resources that supported resiliency among our service members, military spouses, and their children, allowing them to weather the storm caused by the pandemic.

In gratitude for your continued support, I’d like to close with this message of optimism from a poem written by a military child:

“Masks cover our mouth and nose, so we smile with our eyes. A pesky virus can’t ruin our fun, we found a new way to smile!”



# ARMED SERVICES YMCA



## OUR MISSION

Enhance the lives of military members and their families in spirit, mind, and body through programs relevant to the unique challenges of military life.

## OUR GUIDING PRINCIPALS

- 1 Be guided by Christian principles with a holistic approach to develop and promote healthy spirit, mind, and body;
- 2 Be inclusive and treat everyone with compassion and respect;
- 3 Collaborate with military commands and community organizations;
- 4 Honor the service members' and their families' commitment to defend our Nation; and
- 5 Strive for excellence in all we do.



## FOOD SECURITY

Pandemic-related financial stress significantly impacted military families, doubling the number of families experiencing food insecurity.



In response, the ASYMCA increased the number of locations providing food assistance to military families in need through food pantries, prepackaged food distribution, and grab-and-go student meals.

**The ASYMCA served 38,000 military families, providing over 2 million pounds of food.**

## EMERGENCY CHILD CARE

With nearly 40% of child care providers closing due to the pandemic, affordable, accessible child care was harder to find.



Accessible, affordable child care enables military spouse employment and education, creating financial stability and overall household security. The ASYMCA expanded its child care programs and extended access to essential workers suddenly faced with the loss of their care provider.

**The ASYMCA served over 4,000 children, providing more than 160,000 points of service to military families and essential workers.**

## VIRTUAL LEARNING

In the wake of pandemic-related closures of schools and early learning programs, many military families turned to virtual solutions to help their young children stay on track in their development. The ASYMCA rapidly transitioned to virtual learning for our Operation Little Learners to help military families stay connected and continue learning with at-home activities.



**The ASYMCA's Operation Little Learners served over 5,000 children and parents and provided over 38,000 points of service.**

## EDUCATION SUPPORT

Military children face unique challenges of frequent moves, new schools, learning loss, isolation, stress, and low self-esteem. The pandemic exacerbated these issues with online school and extended deployments. Operation Hero created a fun and safe environment for students to express their feelings, receive homework support, and know that they're not alone.



**The ASYMCA served 515 children, providing more than 10,000 points of service to military children struggling to cope at school or home.**

# 2020 DONOR IMPACT

## Your Dollars at Work Helping Military Families



**172K+**

CHILD CARE SERVICES



**2M+**

POUNDS OF FOOD



**189K+**

YOUTH PROGRAMS  
POINTS OF SERVICE



**60K**

FAMILIES SERVED



**1.5K+**

CHILDREN  
ATTENDED CAMP



**40K+**

VOLUNTEER HOURS



**516K**

POINTS OF  
SERVICE



**89**

INSTALLATIONS  
SERVED

# MAKING HEADLINES IN 2020

The effects of COVID-19 saw an incredible shift in the immediate needs of military families. Pandemic restrictions and school closures pushed many military spouses out of the workforce, causing a rise in food insecurity among military families.

At Fort Bragg, one military spouse became the voice for all, sharing her story to help other military families recognize that they are not alone in their struggle. Seen by over 3 million viewers on the "Today Show," Rachel Szabo summoned the courage to remind fellow Americans that military families face the same challenges as their civilian counterparts, yet often lack access to the same solutions. Rachel's story highlighted the needs of military families and the work that the Armed Services YMCA does to address those needs—providing solutions where none exist.

In the wake of her national media appearance, Rachel and her family were flooded with support and well wishes. She credits the ASYMCA for not only helping her through a crisis, but also providing a platform to share her story.

In a letter to the ASYMCA, Rachel writes, "On behalf of our entire family, thank you to all for their generosity, kind words, and understanding as we shared our story in December. We have received an outpouring of support over these past months, which has been a blessing for our family.

"The Armed Services YMCA has allowed our family and fellow military families to feel more secure. Being a part of the recent media exposure has shed light on issues within the military community with food insecurity, the high cost of childcare, and the rate of spousal unemployment. Our family feels very proud to be a part of this organization and hope we have inspired other families to reach out to the Armed Services YMCA for assistance.

"Thank you for your continued support of our family and other military families throughout the country these past few months, we are truly grateful."

All of us at the ASYMCA are the ones who are truly grateful to Rachel, husband, Zsolt (U.S. Army), and son, András, for their service and sacrifice.



 Watch Part 1



 Watch Part 2



# 2020 ANGELS OF THE BATTLEFIELD

The 14th Annual Angels of the Battlefield Awards was held Tuesday, October 27, 2020 at the National Press Club in Washington, D.C., and via live webcast.

## Award Honorees

**U.S. Army** – Sergeant First Class (SFC) Kyle J. Wagner, a combat medic from Portage, Pa., and based at Fort Campbell, Ky., was 10 feet from an IED explosion. Although he was injured and unable to hear, he searched for casualties, pulled troops to safety and started triage, while organizing the medical evacuation during a mission in Afghanistan in June 2013. He uses his experience in his current role as an instructor to train other combat medics.

**U.S. Marine Corps** – Hospital Corpsman First Class (HM1) William A. McGrath, U.S. Navy, is from Lansing, Mich., and based at Camp Lejeune, N.C., was attached to a Marine Corps team in January 2020 in East Africa where he helped repel a complex enemy attack on an American command center and airfield. A shooter and medic, he saved the life of a wounded team member, while treating multiple injured firefighters and security forces.

**U.S. Navy** – The name and mission details of this Navy Seal from Gaithersburg, Md., and based at the Naval Amphibious Base Coronado, Calif., are confidential due to the sensitive nature of his current deployment. He was honored for tending to more than 200 patients during an overseas mission from 2019 to 2020.

**U.S. Air Force** – Staff Sergeant (SSgt) Nicholas J. Brunetto was the medic attached to an Army Green Berets team that was ambushed at close range in February 2020. The pararescueman from Ewing, N.J., and based at Moody Air Force Base, Ga., braved enemy gunfire to grab his medical gear so he could perform a blood transfusion to save a soldier's life, and managed the evacuation of nearly a dozen patients while under attack.

**U.S. Coast Guard** – Aviation Survival Technician Second Class (AST2) James A. Chandler, a Walnut Creek, Calif., resident based at Air Station Houston, saved a woman's life during Tropical Storm Imelda in 2019 after performing CPR for over 30 minutes. Originally from England, he moved to America to pursue pro football, but a documentary inspired him to become a U.S. citizen and rescue swimmer.



## ANGEL OF HONOR AWARD

Regina Benson, 2nd Lieutenant, Army Nurse Corps of McLean, Va., who at 100 years old is believed to be the oldest living Army nurse. She followed her four brothers into the Army at age 24 and served in Hawaii, Okinawa and mainland Japan from 1944 to 1946.



Honored keynote speaker, General Mark A. Milley, Chairman of the Joint Chiefs of Staff, with Angel of Honor Regina Benson, and military leaders at the Angels of the Battlefield press event.



American Airlines 

# THANK YOU TO OUR SPONSORS & PARTNERS

Our sponsors and partners enable the ASYMCA to provide more programs and services to more junior enlisted military families across the country. We are grateful for their commitment, generous support and advancement of our mission to strengthen our military family.



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14040 Central Loop, Suite B  
Woodbridge, VA 22193  
800-597-1260 | asymca.org

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**Donald Kandel**  
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**Charles Williams, Rear Admiral, U.S. Navy, Ret.**  
Chief Operating & Programs Officer

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10449 Luke Ave.  
JBER, AK 99506  
907-552-9622

**ASYMCA San Diego**  
3293 Santo Rd.  
San Diego, CA 92124  
858-751-5755

**ASYMCA Camp Pendleton**  
200090 Ash Rd. & Wire Mountain Rd.  
Camp Pendleton, CA 92055  
760-385-4921

**ASYMCA Twentynine Palms**  
Bldg. 693 Del Valle Dr., Suite 102,  
Twentynine Palms, CA 92278  
760-830-7481

**ASYMCA of Hawai'i**  
1260 Pierce Street, Suite 145  
Pearl Harbor, HI 96860  
808-473-3398

**ASYMCA Fort Campbell**  
3068 Reed Ave.  
Fort Campbell, KY 42223  
270-798-7422

**ASYMCA Fort Leonard Wood**  
13900 Replacement Ave.  
Waynesville, MO 65583  
573-329-4513

**ASYMCA Fort Bragg**  
2411 Rodney Trail #2  
Fort Bragg, NC 28307  
910-436-0500

**ASYMCA of Oklahoma**  
900 NW Cache Rd.  
Lawton, OK 73507  
580-355-5520

**ASYMCA El Paso**  
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El Paso, TX 79930  
915-263-7163

**ASYMCA Killeen**  
110 Mountain Lion Rd.  
Harker Heights, TX 76548  
254-690-9622

**ASYMCA Hampton Roads**  
1465 Lakeside Rd.  
Virginia Beach, VA 23455  
757-363-1884



ASYMCA IS PROUD  
OF OUR TOP CHARITY  
RATINGS



# STATEMENT OF FINANCIAL POSITION

## 2020 Assets

Cash and Cash Equivalents	\$7,858,055
Receivables, net	3,196,585
Investments	35,287,121
Prepaid Expenses and Other Assets	745,864
Property and Equipment, net	18,438,826
<b>Total Assets</b>	<b>\$65,526,451</b>

## LIABILITIES AND NET ASSETS

Accounts Payable	\$1,140,256
Accrued and Other Liabilities	1,639,406
Refundable Advance	2,168,502
Capital Lease Obligations	-
Notes Payable, net	7,512,757
<b>Total Liabilities</b>	<b>\$12,460,921</b>

## NET ASSETS

Without Donor Restrictions	\$46,373,798
With Donor Restrictions	6,691,732
<b>Total Net Assets</b>	<b>\$53,065,530</b>

**TOTAL LIABILITIES AND NET ASSETS \$65,526,451**

## 2020 Support and Revenue

### SUPPORT

In-Kind	\$5,252,158
Contributions and Grants	6,416,772
Individual Contributions	1,117,152
Government Contracts and Grants	795,317
United Way	101,305

**Total Support \$13,682,704**

### REVENUE

National Council Allocation	\$1,800,110
Program Service Fees	2,615,882
Reserve Funds	1,209,000
Rental Income	856,584
Interest and Dividends, net of fees	900,627
Sale of Materials and Services	369,725
Residence and Related Services	281,726
Other	89,755
Membership Dues	1,476,141
Net Assets Released from Restrictions	-

**Total Revenue \$9,599,550**

**TOTAL SUPPORT AND REVENUE \$23,282,254**

### 2020 FUNCTIONAL EXPENSES

Programs	\$19,437,491
Fundraising	1,043,783
Management and General	3,569,234

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- **Chairman:** John Bird, Vice Admiral, U.S. Navy, Ret., Senior Vice President of Military Affairs, USAA
- **Vice Chairman:** David Halverson, Lieutenant General, U.S. Army, Ret., Chief Executive Officer, Cypress International
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The Armed Services YMCA's National Board of Directors is comprised of leading national volunteers who provide fiduciary oversight and insight and expertise to help advance the mission and grow the organization. The Armed Services YMCA is grateful for their time, talent, and treasure.

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